

Variation to the Regional Public Transport Plan 2014

Draft Addendum Report for the Hearing Panel's Recommendation

Summary of Submissions received on the Green Island – Concord Community Link

In March 2016, residents of Brighton, Ocean View, Mosgiel, Abbotsford, Green Island, Concord, Corstorphine and Caversham presented a petition to the Otago Regional Council to extend the Green Island bus service to Dunedin via Concord, Corstorphine, Caversham and South Dunedin, as a "local" service in addition to the Number 70 bus service. This petition was received as a result of the loss of direct services to South Dunedin and the connection between Concord and Green Island which came about when the services for Unit 5 Southern Routes commenced operation on 1 July 2015, replacing the old network design.

In response to the petition, staff investigated options to extend the Unit 5 Southern Routes services (to/from Green Island) to Concord and South Dunedin. Staff considered seven options, including making no change to the services. At the July 2016 Council meeting, Council endorsed undertaking public consultation to reinstate a service connection between Green Island and Concord during off peak hours, as part of an amendment to the Regional Public Transport Plan 2014.

A targeted public consultation process was undertaken from 8 – 28 April 2017. 2,893 households in the Concord, Green Island, Abbotsford suburban area were delivered an A4 consultation flyer on the weekend of the April 8-9 2017. A banner link on the ORC webpage provided information on the consultation document which was available for the public to download.

52 submissions were received. 98% (responses = 51) of submissions received were generally supportive of reinstating the community link between Concord and Green Island. The majority of the submissions also sought the provision of a direct service from Green Island to South Dunedin via Concord

Table 1 provides a summary of the submissions received which expressly supported the reinstatement of the community link between Concord and Green Island.

Table 2 provides a summary of the submissions received supporting the provision of a direct service from Green Island to South via Concord.

2% of submissions (responses = 1) opposed the reinstatement of the community link between Concord and Green Island. Table 3 provides a summary of this submission. Table 4 provides a summary of those comments received that were out of scope of the consultation.

Table 1: Support for reinstatement of the community link between Concord and Green Island

| General comments | Submission Number |
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| We support the proposal to reinstate the link between Green Island and Concord because it will enable Concord residents to have direct access to key goods and services in Green Island. | Sub 1, 4, 17, 19, 22, 23, 26, 43, 44, 50 |

Table 2: Support for reinstatement of a link between Green Island/Concord and seek a direct service to South Dunedin

| General comments | Submission Number |
|--|--|
| We would like to see a direct bus route to South Dunedin from Concord, Green Island and Abbotsford. | Sub 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 18, 19, 20, 21, 22, 24, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 51 |
| Specific comments | |
| The proposal to provide a community link between Concord and Green Island is a good start, however, we would like the reinstatement of the link between Green Island, Concord and South Dunedin. | Sub 4, 7, 10, 21, 22, 24, 32, 37, 39, 42, 44, 45, 46, 47 |
| Some of the buses throughout the day should connect directly between Concord with South Dunedin. This is an important connection for those with no other transport options who want to get to South Dunedin to: <ul style="list-style-type: none"> a. Shop at Pak'n'Save, as a 'low-cost' supermarket. b. Use the local services in South Dunedin e.g. doctors, dentists, hairdressers. c. Access schools, particularly Queen's High School and King's High School when these students are not able to use the school bus service if, for instance, they miss the school bus or they have sports practice after school. d. Access employment in South Dunedin. | Sub 4, 8, 10, 11, 16, 19, 24, 44, 28, 31, 40, 42, 51 |

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| <p>A direct public transport service between Concord and Green Island and South Dunedin will:</p> <ol style="list-style-type: none"> Be more convenient and less time-consuming than having to transfer onto other service/s once at Green Island and once again at the Oval. Facilitate easier access, particularly for the elderly and for those with physical impairments who find it hard to walk any distance to transfer onto another bus service. Suit those people who live in Concord and arranged their amenity needs around the former bus link to South Dunedin. Enhance growth for South Dunedin businesses and help sustain businesses in the area. Be competitive with the private car but be a more environmentally friendly and cheaper option than the car. Be more attractive in the event of inclement weather. | <p>Sub 5, 6, 11, 18, 19, 27 28, 30, 31, 32, 33, 34, 36, 37, 38, 42, 44, 48, 49, 51</p> |
| <p>A direct bus route from Green Island/Concord to South Dunedin would enable passengers from Mosgiel to change onto this service at Green Island and have access to South Dunedin too.</p> | <p>Sub 27, 31</p> |
| <p>There should be at least a one-hourly direct service from both Mosgiel, Fairfield and Green Island (Route 77) and; Brighton, Waldronville, Abbotsford, Green Island and Concord to South Dunedin.</p> | <p>39, 40, 47, 52</p> |
| <p>The bus from Green Island via Concord should go into South Dunedin via Caversham at off-peak times because this will service more suburbs than the proposed link which accesses the City Centre via the Southern Motorway.</p> | <p>9, 35, 37, 48</p> |
| <p>The proposal doesn't address the need for people from South Dunedin accessing facilities in southern activity centres e.g. Green Island Medical Centre, chemist and other professional services.</p> | <p>Sub 47</p> |

Table 3: Opposition to the reinstatement of the community link between Concord and Green Island

| General comments | Submission Number |
|---|-------------------|
| The current service is preferable to the proposed changes because it is faster to get to the Central City | Sub 13 |

Table 4: Out-of-scope comments

| General comments | Submission Number |
|--|-------------------|
| The new hospital should be in Wakari where there is plenty of room for expansion and for helicopter movements. | Sub 2 |
| An Activity Centre as large as Green Island needs more than 2 buses an hour. | Sub 52 |
| Longer hours of operation needed e.g. the buses stop at 8.50pm on weekdays and 9.50pm on weekends. | Sub 35 |
| It is great that the 6.50am bus from Green Island goes directly into the City as this is important for people who start work at 7.30am. | Sub 4 |
| Catching a bus from Brighton Road and having to detour into Abbotsford is odd in order to transfer onto a bus in Green Island to get into the Central City. | Sub 9 |
| Fix the destination signs of the front of the buses as they are almost impossible to read and to understand where they are going to, rather than where they are coming from. | Sub 15 |
| The drivers who transport me to the city and back are very helpful and friendly. | Sub 18 |
| Need bus hub with shelter and toilets in Green Island. | Sub 29 |
| The current service cut Abbotsford and Green Island off from the University bus service which means in some cases students have to catch three buses to get to the University. | Sub 25 |
| Central City bus hub idea is great and the location is great but general traffic should be restricted from the areas. | Sub 34 |

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| <p>The Brighton bus timetable should be revised as they are empty both ways during the day time.</p> | <p>Sub 37</p> |
| <p>The map on the consultation document gives no indication of the streets on the routes or the location of bus stops. Lack of detailed information provided to inform submission.</p> | <p>Sub 47</p> |
| <p>The absence of a direct Brighton to Dunedin route, via Green Island, Concord and South Dunedin is confusing. More people would prefer this direct route than having to transfer at Green Island.</p> | <p>Sub 9</p> |